

The Western Maryland Regional Library provides services and resources directly to the public libraries of Allegany, Garrett, and Washington counties. We are not a public service library but instead we work closely with the staff in the three western counties to help them continue to provide stellar service to their 251,000+ residents.

FISCAL YEAR HIGHLIGHTS

TRI-COUNTY SUMMIT



Our Tri-County Summit featured Author and public speaker Stella Grizont and the topic of Resilience; remaining resilient during trying times.

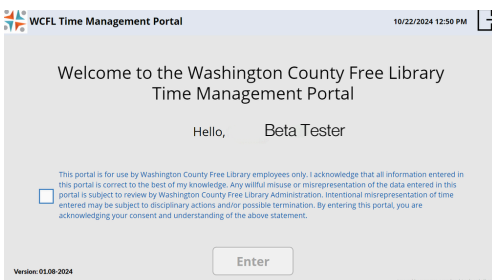


DE-ESCALATION TRAINING

De-Escalation training was provided to all Western counties. De-escalation training is a method to prevent potential violence.



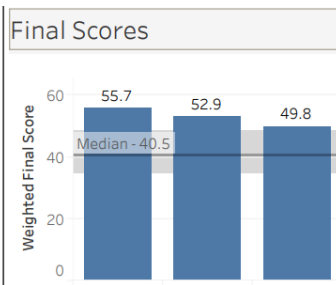
WCFL TIMESHEET APP



A custom Timesheet App helped 100+ employees record their bi-weekly Timesheets

NEW DATABASE SCORECARD

We developed and implemented a scorecard to assess digital resources on cost, usage, and staff-defined quality measures



NOTABLES



**10 Full Time employees
+ 3 employees shared with
WCFL**



**154 Reference
Questions**



**72,911 Items
Delivered**



**1,279,164
Catalog Views**

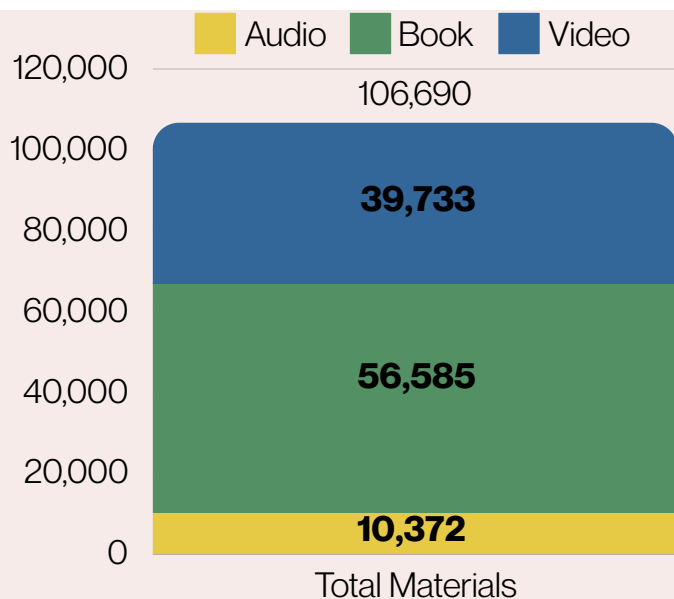


**New repository
streamlines data
analysis for W.Md.
public libraries**

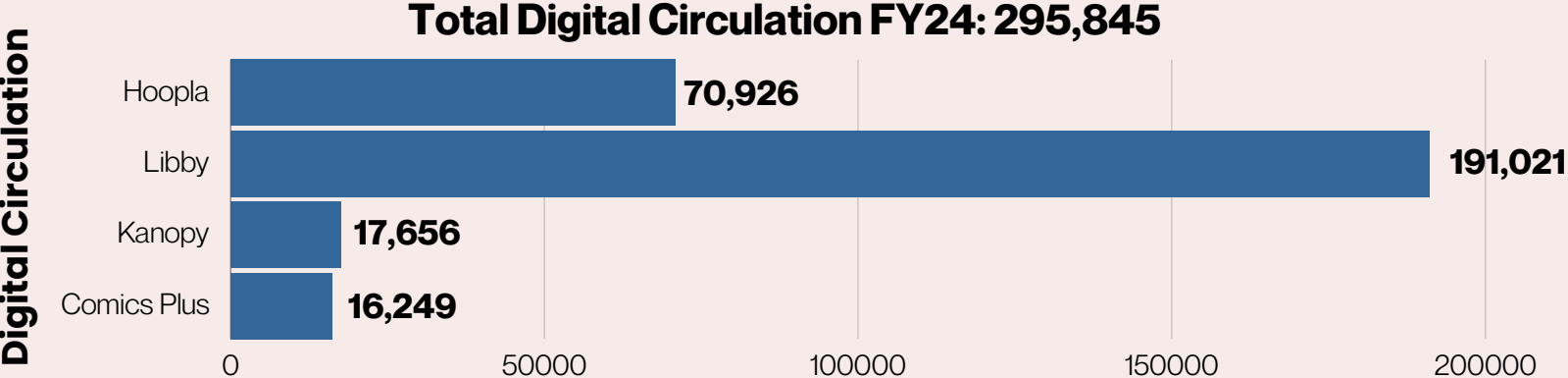
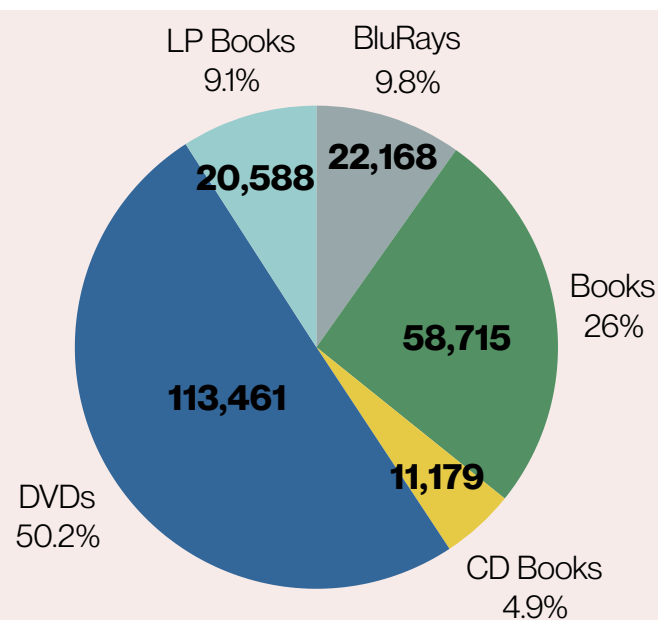
BY THE NUMBERS

Rotating Collection: Checkouts by Format

Materials Owned by Format



Total Checkouts FY24: 226,111



FINANCIALS



LEADERSHIP

WMRL OFFICIALS

Executive Director, Jenny Bakos || Director, Elizabeth Hulett

ADVISORY BOARD

John Taube, Allegany County || Lisa McKenney, Allegany County || Thomas Vose, Garrett County || Julie Iden, Garrett County || Jenny Bakos, Washington County || Kathleen O'Connell, Washington County